



Children's Services Mapping

A PICTURE OF SERVICE PROVISION IN ENGLAND

Workforce classification 2009/10

Managerial Roles

- Senior manager
- Middle manager
- First line/service/team manager
- Other managerial role

Business professionals and associate professionals

- Business manager
- Policy/project officer
- Chartered and certified accountant
- Finance officer
- HR (human resources) and industrial relations officer/advisor
- Data manager/analyst
- Vocational and staff trainer/instructor
- Health and safety officer
- Quality and performance officer
- Contracts and procurement officer
- Legal professional
- Public relations/communications officer
- Other business professionals and associate professionals

Health and social welfare professionals and associate professionals

- Registered manager
- Social worker (qualified)
- Counsellor
- Welfare rights officer
- Representation and advocacy worker
- Care and support services supervisor
- Housing officer (including placement/ resettlement worker)
- Rehabilitation officer
- Employment support worker

Nursing staff

- Health visitors
- Nurse (Sub-group):
 - Specialist community public health nurse
 - Children's nurse
 - Learning disability nurse
 - Mental health nurse
 - Adult nurse
 - Other
- Nurse consultant
- (Advanced) Nurse practitioner
- Modern matron

Medical Staff

- Consultant
- Junior doctor
- Staff grade doctor
- Associate specialist doctor
- General practitioner

Midwifery

- Head of midwifery
- Midwife (Sub-group):
 - Midwives AFC band 5
 - Midwives AFC band 6
 - Midwives AFC band 7
 - Midwives AFC band 8

Allied Health Professionals

- Occupational therapist
- Physiotherapist
- Speech and language therapist
- Radiographer
- Audiologist
- Operating department practitioners
- Dietician
- Orthopists
- Optometrist
- Podiatrist
- Prosthetists and orthotist
- Child and adolescent psychotherapist

- Clinical psychologist
- Other psychologist
- Art therapist
- Drama therapist
- Music therapist
- Family therapist
- Health promotion officer
- Hospital play specialist
- Anaesthesia practitioner
- Primary mental health worker (sub-group):
 - Nurse
 - Clinical psychologist
 - Educational psychologist
 - Social worker
 - Occupational therapist
 - Other, please specify

Dental Staff

- Dentist and oral surgeon
- Dental Nurse
- Other dental staff

Other health and social welfare professionals and associate professionals

- Other health and social welfare professionals and associate professionals

Child and youth welfare professionals and associate professionals

- Educational psychologist
- Behaviour manager/specialist
- Youth offending support officer (includes bail support officer, court liaison officer and victim liaison officer)
- Police officer (sergeant and below)
- Community police officer
- Home-school liaison officer
- Attendance officer
- Education welfare officer
- Other pupil welfare
- SEN coordinator
- Traveller support
- Childcare officer
- Youth and community worker
- Connexions personal advisor
- Careers advisor
- Other advisor
- Other child and youth welfare professionals and associate professionals

Teaching and education professionals and associate professionals

- Teacher: Engaged to teach in a pupil referral unit
- Advisory teacher (unattached)
- Classroom teacher (LA supply pool)
- Teacher: Engaged to teach in miscellaneous establishments
- Teacher: Engaged for non-school education (incl. portage teacher)
- Specialist teacher: Behaviour support
- Additional language teacher
- SEN teacher
- Extended schools manager/support
- Learning manager
- Music specialist
- Creative arts specialist
- Bursar
- Early years specialist
- Schools support officer (including school governor support officer)
- Education officer (including education welfare officer, education employment worker)
- Other teaching/education professional and associate professional

Science and technology professionals and associate professionals

- Paediatric pathologist
- Paediatric incontinence advisor
- ICT professional
- ICT technician
- ICT support staff
- Care and support services equipment technician
- Other science and technology professional/associate professional

Public service professionals and associate professionals

- Librarian
- Countryside and park ranger/warden
- Other public service professional and associate professional

Other professionals, associate professionals and technical roles

- Other professional/associate role

Administrative, secretarial and customer service roles

- Administrative officer/assistant
- Finance assistant
- Library assistant/clerk, including health records staff

- Receptionist/telephonist
- Personal assistant
- Customer service officer
- Other administrative, secretarial or customer service role

Health, care and support services, personal service roles

- Care worker (including senior care worker)
- Community, support and outreach worker (sub-group):
 - Family health worker
 - Drug/alcohol misuse worker
 - Sexual health worker
 - Other
- Social care assistant
- Social work assistant
- Play worker
- Childcare/play group assistant
- Play assistant
- Youth support worker
- Youth offending support worker
- Behaviour support worker
- Nursery nurse
- Childminder (registered)
- Other care/personal support service role
- Nursing assistant
- Healthcare assistant
- Maternity care assistant /maternity support worker
- Assistant psychologist
- Speech and language therapy assistant
- Physiotherapy assistant
- Occupational therapy assistant
- Other assistant therapist/assistant allied health professionals

Education personal service roles

- Teaching assistant (This includes learning support assistant, classroom assistant and higher level teaching assistant)
- Bilingual support assistant
- Language support worker
- Literacy worker
- Learning mentor
- Learning support assistant (for SEN pupils)
- Ethnic minority support worker
- Pastoral support worker
- Education welfare support worker
- Escort
- Tutor
- School welfare assistant

- Other education support role

Leisure and miscellaneous personal service roles

- Sports coach/instructor/official
- Sports and leisure assistant
- Arts officer
- Sports development officer
- Premises manager
- Caretaker (including maintenance staff/ handyman)
- Other miscellaneous personal service role

Skilled trade, construction and transport roles

- Gardener, grounds woman/man
- Cook/Chef
- Other skilled trade or construction role
- Community driver
- Other transport driver/operative

Elementary service role

- Kitchen and catering assistant
- Cleaner
- Housekeeper
- Security guard and related roles
- Other elementary service role

Other

- Volunteers
- Paid Peer Supporters
- Unpaid Peer Supporters
- Lactation consultants

Support

If after reading through this guidance document you have further queries, please get in touch with helpdesk staff. The helpdesk is open 9.30 to 4.30 weekdays (9.30 to 1.00 on Wednesdays)

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